

. APR-13-2005 WED 02:21 PM CANTOR COLBURN LLP FAX NO. 8602860115

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CERTIFICATE OF T Applicant(s): John J. Rof	RANSMISSION BY FACS	SIMILE (37 CFR 1.8)		Docket No. SOM920000011US1	
Application No. 69/688,715	Filing Date 10/16/2000	Examiner Mark A. Fadok		Group Art Unit 3625	
Invention: SYSTEM ANI	D METHOD FOR AN ADAPTIV	VE SALES INTERVIEW SEAI	RCH T	ECHNIQUE	
I hereby cortify that this	Request for Continued for Extension of Time Terminal Disclaimer (al (1 Offi	page); Petition ce Action (16 pages)	
	und in the United Claims Daignt	(Identify type of correspondence)	.i	22 250 2002	
is being facsimile transmi	ticd to the United States Patent	and trademark Office (Fax. i	VO. 7	03-872-9306	
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REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL

Address to: Mail Stop RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Application Number	09/688.715			
Filing Date	October 16, 2000			
First Named Inventor	John J. Rofrano			
Art Unit	3625			
Examiner Name	Mark A. Fadok			
Atlomey Docket Number	SOM920000011US1			

This is a Request for Continued Examination (RCE) under 37 CFR 1.114 of the above-identified application.

Request for Continued Examination (RCE) practice under 37 CFR 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application. See Instruction Sheet for RCEs (not to be submitted to the USPTO) on page 2.

and amendments enclos applicant does not wish to amendment(s). a. Previously sub- Office action m	to have any previously	be enfered in y filed unenter Office action I as a subm	the order in which red amendment(s) n is outstanding nission even if t	they wer cotered, , any a this box	applicant must request remember filed aft tis not checked.	nstructs otherwise, (finon-entry of such		
ii. 🗀 Affidavit(cnt/Reply s)/Declaration(s)	/// □ iv. □	Information E	Disclosi	re Statement (IDS)			
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a. U Suspension of	action on the abo	ve-identifie	ed application is	reque	sted under 37 CFR	1.103(c) for		
a period of months. (Period of suspension shall not exceed 3 months; Fee under 37 CFR 1.17(i) required)								
3. Fees The RCE fee	under 37 CFR 1.17(e) is required	by 37 CFR 1.114	when the	RCE is filed.			
a. 🗵 The Director is						nents, to		
Deposit Accou					, , ,	·		
	required under 3	7 CFR 1.17	'(e)					
ii. 🗀 Extension of time fee (37 CFR 1.136 and 1.17)								
iii. M Other Terminal Disclaimer Fee - \$130.00								
b. [] Check in the a	mount of \$			encios	ed			
c. D Payment by cro						•		
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be included on	this form. Provid	e credit car	d information a	nd auti	orization on PTO-20	38.		
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED								
Namo (Inint/type) Al	farisa J. Dubuc			Rogisti	alian No. (Attorney/Agent)	46,673		
Signature (Mario	Sulneg -		Dale	April 13, 2005			
	CERTIFICATE OF MAILING OR TRANSMISSION							
I hereby confify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner For Patents, P.O. Box 1450, Alexandria, VA 22313-1450 or facsimile transmitted to the U.S. Patent and Frederick Office on the date shown below.								
Name (Print / Type) Si	one (Pint/Type) Saudy Yopp							
Signature	Fandy	(Jex 10)		Dato	April 13, 2005			

This collection of information is required by 37 CFR 1.14. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, propering, and submitting the completed application form to the USPTO. Time will vary depending upon the Individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing the burdon, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450, DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.